# Health Services Administration, B.S.

#### **Degree Offered**

• Bachelor of Science in Public Health, major in Health Services Administration

#### **Nature of the Program**

Health service administrators or managers are typically responsible for planning, coordinating and directing the delivery of quality service to those receiving services in hospitals, clinics, health departments, and other health-related organizations. This includes responsibility for many of the operational duties in these settings, including overseeing the training and recruitment of staff, following and maintaining budgetary and fiscal records, and managing daily operations.

This program aims to be certified by the Association of University Programs in Health Administration (AUPHA) in the future. Certified undergraduate programs are recognized for having withstood the rigors of peer review in which curricula, faculty, and educational outcomes are critically examined by peer review. External stakeholders look at certification as a way to distinguish a program from its peers.

#### PREPARING STUDENTS FOR FUTURE OPPORTUNITIES

Graduates of the Bachelor of Science in Public Health, Health Services Administration major can expect to be employed in clinical/administrative healthcare, health services, and population health settings (like health departments) and to be strong candidates for Master of Public Health and Master of Health Administration programs.

Graduates of this major will gain the following:

- · An in-depth understanding of the dynamics that make up the U.S. healthcare system.
- · Expertise to solve organizational problems and navigate complex health delivery systems.
- A distinctive set of skills that enable you to successfully manage the daily operations of a healthcare facility, including the ability to provide budgetary oversight and recruit, train and retain quality staff.
- · Your unique, personal management philosophy and the ability to integrate it with health leadership.

#### Admissions for 2025-2026

- First time students with minimum GPA of 2.75
- Students transferring internally or from another institution with minimum GPA of 2.75

Applicants who are admissible to the university but do not meet the minimum requirements for the Health Services Administration major, will be admitted into the Public Health Sciences major to complete the core requirements until they are eligible for admission to the Health Services Administration major.

Major Code: 8423

#### **General Education Foundations**

Please use this link to view a list of courses that meet each GEF requirement. (http://registrar.wvu.edu/gef/)

NOTE: Some major requirements will fulfill specific GEF requirements. Please see the curriculum requirements listed below for details on which GEFs you will need to select.

Code	Title	Hours
General Education Foundations		
F1 - Composition & Rhetoric		3-6
ENGL 101 & ENGL 102	Introduction to Composition and Rhetoric and Composition, Rhetoric, and Research	
or ENGL 103	Accelerated Academic Writing	
F2A/F2B - Science & Technology		4-6
F3 - Math & Quantitative Reasoning		3-4
F4 - Society & Connections		3
F5 - Human Inquiry & the Past		3
F6 - The Arts & Creativity		3
F7 - Global Studies & Diversity		3

F8 - Focus (may be satisfied by completion of a minor, double major, or dual degree)	9
Total Hours	31-37

Please note that not all of the GEF courses are offered at all campuses. Students should consult with their advisor or academic department regarding the GEF course offerings available at their campus.

#### **Degree Requirements**

Code	Title	Hours
A cumulative GPA of	3.0 is required for the degree.	
University Requirement	ents	62
College Core Require	ements	25
Health Services Adm	inistration Major Requirements	33
Total Hours		120

## **University Requirements**

Code	Title	Hours
General Education Fou	ndations (GEF) 1, 2, 3, 4, 5, 6, 7, and 8 (31	7 Credits)
Outstanding GEF Requ	irements 1, 2, 3, 5, 6, and 8	28
PUBH 191	First-Year Seminar	1
General Electives		33
Total Hours		62

## **College Core Requirements**

Code	Title	Hours
PUBH 101	Introduction to Public and Community Health (GEF 4)	3
PUBH 200	Introduction to Public Health Careers and Information	1
PUBH 201	Global Perspectives of Public Health (GEF 7)	3
PUBH 202	Social Determinants of Health	3
PUBH 205	Writing for Public Health Audiences	3
PUBH 211	Biostatistics	3
PUBH 222	Epidemiology	3
PUBH 233	The US Healthcare System: Structures and Incentives	3
PUBH 243	Issues in Environmental Health	3
Total Hours		25

## **Health Services Administration Major Requirements**

Code	Title	Hours
A minimum GPA of 3.0 is required in	n Health Services Administration Major Requirements.	
PUBH 230	Introduction to Health Administration (minimum grade of B-)	3
PUBH 311	Health Data Management and Visualization	3
PUBH 331	Introduction to Health Policy	3
PUBH 338	Public Health Project Management	3
PUBH 438	Managing Quality Improvement in Healthcare	3
PUBH 439	Financials Tools for Health Administration	3
PUBH 440	Health Systems Leadership	3
PUBH 464	Ethical, Legal and Financial Issues in Healthcare	3
Required Field Experience and Capstone Courses		
Minimum grade of C- is required.		
PUBH 400	Field Placement Preparation Seminar	1
PUBH 482	Health Management Internship	6

PUBH 489 School of	Public Health Undergr	aduate Capstone	2
Total Hours			33
Suggested Plan of Study			
First Year			
Fall	Hours	Spring	Hours
PUBH 191		1 PUBH 200	1
PUBH 101		3 PUBH 201	3
ENGL 101 (GEF 1)		3 PUBH 243	3
BIOL 101 & 101L (GEF 2)		4 GEF 3	3
General Education/Minor/General Electives		3 GEF 8	3
		General Education/Minor/General Electives	3
		14	16
Second Year			
Fall	Hours	Spring	Hours
PUBH 202		3 PUBH 205	3
PUBH 211		3 PUBH 222	3
PUBH 233		3 PUBH 331	3
ENGL 102 (GEF 1)		3 GEF 6	3
General Education/Minor/General Electives		3 General Education/Minor/General Electives	3
		15	15
Third Year			
Fall	Hours	Spring	Hours
PUBH 230		3 PUBH 311	3
PUBH 338		3 PUBH 439	3
GEF 5		3 GEF 8	3
GEF 8		3 General Education/Minor/General Electives	6
General Education/Minor/General Electives		3	
		15	15
Fourth Year			
Fall	Hours	Spring	Hours
PUBH 400		1 PUBH 440	3
PUBH 438		3 PUBH 482	6
PUBH 464		3 PUBH 489	2
General Education/Minor/General Electives		9 General Education/Minor/General Electives	3
		16	14

Total credit hours: 120

### **Accelerated Program**

The School of Public Health's Accelerated Bachelor's to Master's (ABM) program offers highly motivated Health Services Administration students with an interest in the Master of Health Administration (MHA) the opportunity to complete their Bachelor of Science and earn an MHA degree in an accelerated format.

To be eligible for this program, you must:

- Be enrolled in the Health Services Administration major.
- Have a minimum GPA of 3.5
- Earn a minimum grade of A in PUBH 205 Writing for Public Health Audiences, by the time they start the ABM.
- Have completed a minimum of 60 credits, but not more than 75 credits.
  - Transfer students must have completed 24 credit hours as degree-seeking students at WVU before applying.
- The Qualtrics application will open from October 1-March 1.
- Students applying for the ABM cannot be enrolled in a dual degree program.

Students apply using a Qualtrics application form that requires a resume, personal statement, and two references. Students applying to the ABM cannot have any documented infractions with the WVU Office of Student Conduct or any external law enforcement agencies.

Applications are due by March 1, with program admission decisions communicated by the end of the spring semester. An established ABM admissions work group reviews applications.

Students in this ABM program must maintain a minimum cumulative GPA of 3.0 throughout their enrollment in the undergraduate and graduate programs. Students in this ABM will complete all 35 credits of MHA courses, 14 credits of which will be "shared" by both degree programs. This means the ABM curriculum will allow students to substitute required graduate program courses for required bachelor's program courses. Unless given specific permission by the Dean's Office, students admitted to this ABM program must maintain full-time continuous enrollment during fall and spring terms. Enrollment requirements in the summer term of year four are completing a 350-hour internship (HPML 626, 1 credit) at the graduate level.

Students' eligibility to remain in this ABM program will be evaluated at the end of each semester. Students failing to meet program or University standards will be placed on program probation for no more than one semester, after which they will be terminated from the ABM program. Terminated students and students who choose not to continue the ABM program will be eligible to receive their bachelor's degree after completing the traditional bachelor's degree requirements.

#### **Degree Requirements**

Code	Title	Hours
A cumululative GPA o	f 3.0 is required for the degree.	
University Requirement	nts	57
College Core Require	ments	25
Health Services Admir	nistration Major Requirements	38
MHA Health Administr	ration Program Requirements	21
Total Hours		141

#### **University Requirements**

Code	Title	Hours
General Education Four	ndations (GEF) 1, 2, 3, 4, 5, 6, 7, and 8 (31-37 Cred	lits)
Outstanding GEF Requi	rements 1, 2, 3, 5, 6, and 8	28
PUBH 191	First-Year Seminar	1
General Electives		28
Total Hours		57

## **College Core Requirements**

Code	Title	Hours
PUBH 101	Introduction to Public and Community Health	3
PUBH 200	Introduction to Public Health Careers and Information	1
PUBH 201	Global Perspectives of Public Health	3
PUBH 202	Social Determinants of Health	3
PUBH 205	Writing for Public Health Audiences	3
PUBH 211	Biostatistics	3
PUBH 222	Epidemiology	3
PUBH 233	The US Healthcare System: Structures and Incentives	3
PUBH 243	Issues in Environmental Health	3
Total Hours		25

### **Health Services Administration Major Requirements**

Code	Title	Hours
A minimum GPA of 3.5 is required for	for students in the Health Services Administration major to be considered for admission to the accelerated	t
bachelors to master's program.		

PUBH 230	Introduction to Health Administration	3
PUBH 311	Health Data Management and Visualization	3
PUBH 331	Introduction to Health Policy	3

Total Hours		38
PUBH 489	School of Public Health Undergraduate Capstone	2
PUBH 482	Health Management Internship	6
PUBH 400	Field Placement Preparation Seminar	1
Minimum grade of C- is required.		
Culminating Experience Coursework		
HPML 596	Graduate Seminar	2
HPML 540	Leading and Managing Health Organizations	3
HPML 582	Managing Quality Improvement in Healthcare	3
HPML 555	Health Services Project Management	3
HPML 522	Introduction to Data Analytics for Health Administrators	3
PUBH 464	Ethical, Legal and Financial Issues in Healthcare	3
PUBH 439	Financials Tools for Health Administration	3

# MHA Health Administration Program Requirements

Code	Title	Hours
Minimum GPA of 3.0 is required.		
HPML 523	Introduction to Data Analytics for Health Administration	3
HPML 575	Health Insurance and Revenue Cycle	3
HPML 601	Health Policy, Law, and Ethics	3
HPML 610	Health Economics for Health Services	3
HPML 626	Internship	1
HPML 656	Managerial Epidemiology and Strategy	3
HPML 659	Comprehensive Experience in Health Services Management	3
Graduate Seminar		2
HPML 696	Graduate Seminar	
Total Hours		21

# **Suggested Plan of Study**

First Year				
Fall	Hours	Spring	Hours	
PUBH 191		1 PUBH 200		1
PUBH 101		3 PUBH 201 (GEF 7	7)	3
ENGL 101 (GEF 1)		3 PUBH 243		3
GEF 2 (Suggested: BIOL 101/101L)		4 GEF 3		3
General Education/ Minor/General Electives		3 GEF 8 (Suggested ECON 201)	3 GEF 8 (Suggested: ECON 201)	
		General Education Minor/General Ele		3
		14		16
Second Year				
Fall	Hours	Spring	Hours	
PUBH 205		3 PUBH 202		3
PUBH 211		3 PUBH 222		3
PUBH 230		3 PUBH 331		3
GEF 1		3 GEF 6		3
General Education/ Minor/General Electives (Suggested: PALM 200)		3 General Educatior Minor/General Ele (Suggested: ACC	ectives	3

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Fall         Hours         Spring         Hours           PUBH 233         3 PUBH 311         3           GEF 5         3 PUBH 439         3           GEF 6 (Suggested:         3 GEF 8 (Suggested:         3           COMM 309)         ECON 202)	Third Year						
GEF 5       3 PUBH 439       3         GEF 8 (Suggested: COMM 309)       3 GEF 8 (Suggested: COMM 309)       3         General Education/ Minor/General Electives       4 General Education/ Minor/General Electives       3         Minor/General Electives       5 General Education/ Minor/General Electives       3         Fourth Year         Fall       Hours       Spring       Hours       Summer       Hours       1         PUBH 480       1 PUBH 482       6 HPML 626       1         PUBH 464       3 PUBH 489       2       4         HPML 582       3 PUBH 540       3       3         HPML 596       1 HPML 596       1       1         HPML 596       1 HPML 596       1       1         General Electives       4       1       1       1       1         Fifth Year       4       1       1       1       1       1       1         Fall       Hours       Spring       Hours       3       1 <t< th=""><th>Fall</th><th>Hours</th><th>Spring</th><th>Hours</th><th></th><th></th><th></th></t<>	Fall	Hours	Spring	Hours			
GEF 8 (Suggested:       3 GEF 8 (Suggested:       3         COMM 309)       ECON 202)         General Education/       6 General Education/       3         Minor/General Electives       General Education/ Minor/General Electives       3         Fourth Year         Fall       Hours       Spring       Hours       Summer       Hours       1         PUBH 400       1 PUBH 482       6 HPML 626       1         PUBH 464       3 PUBH 489       2       4         HPML 582       3 PUBH 540       3       3         HPML 596       1 HPML 555       3       3         HPML 522       3 HPML 596       1       1       1         General Electives       4       1       1       1       1         Fifth Year       3 HPML 596       3       1       1       1         Fall       Normal Members       Normal Members       1	PUBH 233		3 PUBH 311		3		
COMM 309)         ECON 202)           General Education/ Minor/General Electives         6 General Education/ Minor/General Electives         3           Minor/General Electives         7         15           Fourth Year           Fall         Hours         Spring         Hours         Summer         Hours           PUBH 400         1 PUBH 482         6 HPML 626         1           PUBH 464         3 PUBH 489         2         4           HPML 582         3 PUBH 540         3         3           HPML 596         1 HPML 555         3         3           HPML 522         4         1         1           General Electives         4         1         1           Fifth Year         15         15         1           Fall         Hours         Spring         Hours           HPML 575         3 HPML 523         3           HPML 656         3 HPML 659         3           HPML 666         3 HPML 601         3           HPML 660         1 HPML 601         3	GEF 5		3 PUBH 439		3		
Minor/General Electives         General Education/ Minor/General Electives       3         Tourth Year         Fall       Hours       Spring       Hours       Summer       Hours         PUBH 400       1 PUBH 482       6 HPML 626       1         PUBH 464       3 PUBH 489       2         HPML 582       3 PUBH 540       3         HPML 596       1 HPML 555       3         HPML 522       3 HPML 596       1         General Electives       4       15       15       1         Fifth Year         Fall       Hours       Spring       Hours         HPML 575       3 HPML 523       3         HPML 656       3 HPML 659       3         HPML 610       3 HPML 601       3         HPML 696       1 HPML 696       1					3		
Minor/General Electives   15   15   15		ives			3		
Fourth Year         Fall         Hours         Spring         Hours         Summer         Hours           PUBH 400         1 PUBH 482         6 HPML 626         1           PUBH 464         3 PUBH 489         2           HPML 582         3 PUBH 540         3           HPML 596         1 HPML 555         3           HPML 522         3 HPML 596         1           General Electives         4           Fifth Year           Fall         Hours         Spring         Hours           HPML 575         3 HPML 523         3           HPML 575         3 HPML 659         3           HPML 656         3 HPML 659         3           HPML 610         3 HPML 601         3           HPML 696         1 HPML 696         1					3		
Fall         Hours         Spring         Hours         Summer         Hours           PUBH 400         1 PUBH 482         6 HPML 626         1           PUBH 464         3 PUBH 489         2           HPML 582         3 PUBH 540         3           HPML 596         1 HPML 555         3           HPML 522         3 HPML 596         1           General Electives         4           Fall         Hours         Spring         Hours           HPML 575         3 HPML 523         3           HPML 656         3 HPML 659         3           HPML 610         3 HPML 601         3           HPML 696         1 HPML 696         1			15		15		
PUBH 400       1 PUBH 482       6 HPML 626       1         PUBH 464       3 PUBH 489       2         HPML 582       3 PUBH 540       3         HPML 596       1 HPML 555       3         HPML 522       3 HPML 596       1         General Electives       4         15       15       1         Fifth Year         Fall       Hours       Spring       Hours         HPML 575       3 HPML 523       3         HPML 656       3 HPML 659       3         HPML 610       3 HPML 601       3         HPML 696       1       1	Fourth Year						
PUBH 464       3 PUBH 489       2         HPML 582       3 PUBH 540       3         HPML 596       1 HPML 555       3         HPML 522       3 HPML 596       1         General Electives       4         Fifth Year         Fall       Hours       Spring       Hours         HPML 575       3 HPML 523       3         HPML 656       3 HPML 659       3         HPML 610       3 HPML 601       3         HPML 696       1 HPML 696       1	Fall	Hours	Spring	Hours	Summer	Hours	
HPML 582 3 PUBH 540 3 HPML 596 1 HPML 555 3 HPML 522 3 HPML 596 1 General Electives 4  15 15 15 15 1  Fifth Year Fall Hours Spring Hours HPML 575 3 HPML 523 3 HPML 566 3 HPML 659 3 HPML 610 3 HPML 601 3 HPML 696 1 HPML 696 1	PUBH 400		1 PUBH 482		6 HPML 626		1
HPML 596 1 HPML 555 3 HPML 522 3 HPML 596 1 General Electives 4  15 15 15 1  Fifth Year Fall Hours Spring Hours  HPML 575 3 HPML 523 3 HPML 656 3 HPML 659 3 HPML 610 3 HPML 601 3 HPML 696 1 HPML 696 1	PUBH 464		3 PUBH 489		2		
HPML 522 3 HPML 596 1 General Electives 4  15 15 15 15 1  Fifth Year Fall Hours Spring Hours  HPML 575 3 HPML 523 3 HPML 656 3 HPML 659 3 HPML 610 3 HPML 601 3 HPML 696 1 HPML 696 1	HPML 582		3 PUBH 540		3		
General Electives         4           15         15         1           Fifth Year           Fall         Hours         Spring         Hours           HPML 575         3 HPML 523         3           HPML 656         3 HPML 659         3           HPML 610         3 HPML 601         3           HPML 696         1         1	HPML 596		1 HPML 555		3		
15     15     15     1       Fifth Year       Fall     Hours     Spring     Hours       HPML 575     3 HPML 523     3       HPML 656     3 HPML 659     3       HPML 610     3 HPML 601     3       HPML 696     1     1	HPML 522		3 HPML 596		1		
Fifth Year         Fall       Hours       Spring       Hours         HPML 575       3 HPML 523       3         HPML 656       3 HPML 659       3         HPML 610       3 HPML 601       3         HPML 696       1 HPML 696       1	General Electives		4				
Fall         Hours         Spring         Hours           HPML 575         3 HPML 523         3           HPML 656         3 HPML 659         3           HPML 610         3 HPML 601         3           HPML 696         1 HPML 696         1			15		15		1
HPML 575       3 HPML 523       3         HPML 656       3 HPML 659       3         HPML 610       3 HPML 601       3         HPML 696       1 HPML 696       1	Fifth Year						
HPML 656       3 HPML 659       3         HPML 610       3 HPML 601       3         HPML 696       1 HPML 696       1	Fall	Hours	Spring	Hours			
HPML 610       3 HPML 601       3         HPML 696       1 HPML 696       1	HPML 575		3 HPML 523		3		
HPML 696         1 HPML 696         1	HPML 656		3 HPML 659		3		
	HPML 610		3 HPML 601		3		
10 10	HPML 696		1 HPML 696		1		
			10		10		

Total credit hours: 141

# Major Learning Outcomes HEALTH SERVICES ADMINISTRATION

Graduates of the Health Services Management and Leadership program will:

- 1. Demonstrate a strong foundational knowledge of the history, principles, theories, frameworks, and current issues in public health.
- 2. Describe health and health care dynamics, including the structures, policies, processes and institutions that make up the U.S. healthcare system.
- 3. Manage the basic human, fiscal, and physical resources needed for accomplishing organizational goals.
- 4. Articulate a personal management philosophy that integrates health services management and leadership concepts, knowledge, and skills.
- 5. Apply principles and practices of health services management and leadership to identify and solve organizational problems.