Advising, Enrollment & Grades

In this section:

- Academic Advising (p. 1)
- Degree Works (p. 1)

Academic Advising

Every student at West Virginia University has access to academic advising and will be assigned an advisor. WVU students are required to meet with their academic advisors prior to registering for classes each semester. Advisors assist students in understanding major and University requirements including the General Education Foundations (GEF); course registration planning and processes; program and course prerequisites; and academic standing (e.g. probation and suspension). In addition, advisors may assist students with planning for post-baccalaureate education and careers.

It is the student's responsibility to understand their degree requirements. Students are expected to become familiar with the Undergraduate Catalog and Degree Works and prepare for their own course planning and registration processes.

Degree Works

Degree Works is the online advising and degree auditing tool at WVU. All students are required to have a completed audit for graduation. Students can access Degree Works through the WVU Portal accessible at https://portal.wvu.edu. More information is available on the Degree Works website (https://registrar.wvu.edu/academic-records/degreeworks).

All degree requirements must be verified by a student's college prior to graduation. Students are responsible for complying with all academic policies published in the University catalog and relevant program documents. If students have any questions about the information presented in the Degree Works audit, they are encouraged to contact their advisor or the Office of the University Registrar (https://registrar.wvu.edu).

In this section:

- Attendance Policy (p. 1)
- Military Leave Policy (p. 2)
- Auditors (p. 3)
- Registration (p. 3)
- Course Withdrawal and University Withdrawal Policy (p. 3)

Attendance Policy

Instructors or programs set attendance requirements and policies that are appropriate for the goals and instructional strategies of their courses. Instructors are responsible for keeping accurate attendance records when attendance is used in grading. Students who are absent from class for any reason are expected to take full responsibility for their own academic work and progress and are required to complete missed work or equivalent work, as deemed appropriate by the instructor.

UNIVERSITY SANCTIONED ABSENCES

University sanctioned absences are absences in which the instructor will provide an opportunity to make up missed substantial class work or activities (e.g. assignments, exams) and will not penalize students for those absences. University sanctioned absences include mandatory military obligation (http://catalog.wvu.edu/undergraduate/enrollmentandregistration/#enrollmenttext), mandatory court appearances and participation in university activities at the request of university authorities. Instructors are expected to be flexible in allowing students to make up work missed due to university sanctioned absences. Instructors and students may consult with their Dean’s Office on events that constitute official university sanctioned events.

WVU supports its students who are also members of the United States armed forces, reserve units, and National Guard. Absences of less than three weeks of course work for military obligation (i.e. drill or training) are university sanctioned absences. WVU’s Center for Veteran, Military, and Family Programs (https://wvuveterans.wvu.edu) has additional information on the drill schedule for the West Virginia National Guard and can provide official verification of a student’s military orders upon request.

For university sanctioned absences totaling more than three weeks of course work resulting from military obligation, see WVU’s Military Leave Policy (http://catalog.wvu.edu/undergraduate/enrollmentandregistration/#Military_Credit).

Students wishing to appeal an instructor decision regarding an absence for a university sanctioned event may appeal to the Dean of the college/school for the relevant course.

Final course grades affected by attendance in an individual course may be appealed using the normal course grade appeal (http://catalog.wvu.edu/undergraduate/coursecredittermsclassification/#appealtext) process.
EXCUSED ABSENCES

Other events may justify an excused absence at the discretion of the instructor or program. Instructors appropriately notified regarding anticipated absences that are not university sanctioned may use their judgment as to whether to allow make-up work.

Examples of events that may justify an excused absence include religious observances, illness of the student, illness of an immediate family member, death of an immediate family member, or extreme weather.

Several high holy days have been added to the academic calendar for instructors to reference in their academic planning. Instructors may consult the Division of Diversity, Equity, and Inclusion (https://diversity.wvu.edu/about/staff) for support regarding religious observances.

The Office of Accessibility Services (https://accessibilityservices.wvu.edu/about) can serve as a resource to discuss student absences related to accommodations.

Absences stemming from work duties other than military obligation (e.g., unexpected changes in shift assignments) and traffic/transit problems are not university sanctioned and should not typically qualify for excused absences.

If an instructor chooses to allow excused absences for these other events, the stated attendance policy for the course should specify the number of days that may be missed and instructions for contacting the instructor for the excused absence.

Instructors may request third party documentation.

PROCEDURES

All attendance policies must be made available to students in writing (typically within the course syllabus) within the first week of class.

Students are responsible for notifying their instructor of expected university sanctioned absences within two weeks of the event or as soon as possible. Instructors may require written documentation in advance of the university sanctioned absence from the academic or athletic unit sponsoring the activity for students participating in official activities. Instructors may request additional verification from the Center for Veteran, Military, and Family Programs (https://wvuveterans.wvu.edu) for students serving military obligation.

Students who are absent from class for any reason are responsible for contacting their instructors promptly, unless the instructors' policies require otherwise.

Students wishing to appeal an instructor decision regarding an absence for a university sanctioned event may appeal using the Final Grade appeal process for the relevant course.

Final course grades affected by attendance in an individual course may be appealed using the normal course grade appeal (http://catalog.wvu.edu/undergraduate/coursecredittermsclassification/#appealstext) process.

Military Leave Policy

WVU supports its students who are also members of the United States armed forces, reserve units, and National Guard. Absences of less than three weeks of course work for military obligation (i.e. drill or training) are university sanctioned absences. WVU’s Center for Veteran, Military, and Family Programs (https://wvuveterans.wvu.edu) has additional information on the drill schedule for the West Virginia National Guard and can provide official verification of student’s military orders upon request.

Students who will miss more than three weeks of course work due to military obligation should notify faculty members of the circumstances of their absence as far in advance as possible and work with faculty members to agree upon a plan of action. If necessary, these students may withdraw from the university and will go through one of the two following processes depending upon when the student withdraws.

1. Withdraw from the University up to and including the 13th week of instruction.
   a. Students who withdraw before the end of the 13th week of instruction will be processed for a full refund of their tuition and fees and be administratively removed from their classes. No course grades or credit will be awarded.

2. Withdraw from the University after the 13th week of instruction.
   a. Students who leave the University for military service after the 13th week of instruction should work with their home college/school’s Dean’s Office and the Center for Veteran, Military and Family Programs (https://wvuveterans.wvu.edu). The student may also contact the Office of the University Registrar.

The Dean’s Office will assist the student in reviewing the student's eligibility for credit for their courses on a course-by-course basis with the instructors. If the course is substantially complete and the student has done passing work, the student should receive the grade earned at that time. It is anticipated that this would be the outcome in the majority of the courses.

• When it is deemed that no credit can be awarded, the student can be administratively withdrawn from the course or, when possible, given an Incomplete.
• Students called to service after the 13th week but for a relatively short duration (which may include exam week) may arrange for an Incomplete with provision to make up the final exam after completing the period of service.

Students who expect to be separated from the institution for more than three weeks during a particular semester may apply for a Military Leave of Absence.

• Students granted a Military Leave of Absence will not need to apply for readmission nor pay any readmission fees.

PROCEDURES

• Students who receive orders with sufficient advance notice are expected to notify their professors of their upcoming deployment date and meet with their professors to come to an agreement on what regular course assignments they can reasonably complete prior to the deployment date. The details of this arrangement should be included in a contract initialed by both the instructor and the student and kept on file in the Dean’s Office. Students should not be penalized for not completing assignments, quizzes, tests, or exams due after their deployment date.

• No advance notice is required if the giving of such notice is precluded by military necessity (as per regulations prescribed by the Secretary of Defense). Instructors may contact the Center for Veteran, Military, and Family Programs (https://wvuveterans.wvu.edu) if they have questions about determining advance notice.

Auditors

A student who audits a course must register and pay full fees for the course but does not receive credit for the course. A student who audits a course must let one semester pass before enrolling in the same course for credit. A student may only change their status from audit to grade or grade to audit through their advisor, during the registration period. Advisors will notify the Office of the University Registrar of the students intention prior to the end of the drop/add period. Attendance requirements for auditors are determined by the instructor of the course. The instructor may direct the Office of the University Registrar to remove an auditor from a class list or grade report if attendance requirements are not met.

Registration

For each course students attend in person or online, they must be registered via STAR.

West Virginia University offers priority registration to veterans as part of the Forever GI Bill - Harry W. Colmery Veterans Educational Assistance Act. Registration dates for other students are posted on the Office of the University Registrar’s website (https://registrar.wvu.edu).

Course Withdrawal and University Withdrawal Policy

There are three time frames for withdrawals. The tuition refund policy can be reviewed at the Refunds (https://studentaccounts.wvu.edu/refunds) page on the Student Accounts website.

Withdrawal during the Drop/Add period

Students may withdraw from an individual course or all courses during the drop/add period, which runs until the end of the first week of a standard fall or spring 16-week term. Withdrawals for courses beginning on different parts of term or in the summer must be within the deadline as indicated on the Add and Drop Dates (https://registrar.wvu.edu/calendars/add-and-drop-dates) section of the Office of the University Registrar's website. Courses dropped during the appropriate drop/add period will not be recorded on the student’s transcript.

Withdrawal by the Withdrawal Deadline

Generally, students can withdraw from one or several courses after the Drop/Add period but prior to the Withdrawal Deadline published in the University Calendar (during the 13th week of instruction for spring and fall terms). A grade of W will be recorded on the transcript, indicating the student withdrew from the course. The grade point average is not affected, but student progress within an identified major may be impacted, as well as the ability to retain financial aid. “Attempted Hours” on the transcript include all courses for which a W is recorded. If a student does not follow the university’s withdrawal procedures, the final grades earned by the student will be recorded on the transcript. NOTE: No longer attending a course does not constitute withdrawal. Students who do not formally drop or withdrawal from a course they are no longer attending will receive a failing grade for the course.

Withdrawal from all courses after the Withdrawal Deadline (Retroactive Withdrawal)

Withdrawal from all courses after the withdrawal deadline is considered a retroactive withdrawal from the University for that term. A retroactive withdrawal for one or more terms may be granted only under extreme circumstances and will require the approval of the academic college or unit in which the student was enrolled for the respective term(s). The Retroactive Withdrawal must be requested within 12 months of the Withdrawal Deadline for the term in question. If the withdrawal is granted, a grade of W will be recorded on the transcript for each course. A withdrawal from all courses constitutes withdrawal from the University for the approved term only.

IMPORTANT NOTICE: Financial aid recipients who withdraw from all courses before sixty percent of the term is completed may be required to return a portion of any financial aid disbursed for the term. Grades of W are counted in Attempted Hours and affect student completion rate, one of the standards for determining financial aid satisfactory academic progress. Students who do not receive at least one passing grade in a term may be required to return a portion of any financial aid disbursed for that term according to their last date of attendance or participation on record. If a student, whose financial aid...
has been impacted, believes this date is incorrect, they may provide documentation that supports attendance or participation beyond the last date of attendance or participation on record.

**MILITARY NOTE:** Students who are called to active military service during a term must submit a copy of their deployment orders to the appropriate institutional officer. For additional information relative to military withdrawals, or if students are being deployed after the 13th week of instruction of the fall or spring terms and want to keep their grades earned at the time of deployment, please refer to the Military Leave (http://catalog.wvu.edu/undergraduate/enrollmentandregistration/#Military_Credit) section of the catalog.

**Procedures**

**Withdrawal during Drop/Add period or by the Withdrawal Deadline:** To withdraw from one or more courses by the Withdrawal Deadline, students should log on to the WVU Portal accessible at https://portal.wvu.edu and drop their courses through STAR.

**Retroactive Withdrawal:** To withdraw from the term after the Withdrawal Deadline, a student must request the Retroactive Withdrawal in writing from the college dean or designee. A successful petition will demonstrate that the student's performance was uncharacteristically low for that term, that the extreme circumstances arose after the Withdrawal Deadline, and that the student can now make satisfactory progress. If the petition is granted, the college/school in which the student is enrolled will request the withdrawal from all classes for the approved term directly to the appropriate institutional officer.

**General considerations when withdrawing from classes**

- Students who wish to withdraw from one or more courses are encouraged to meet with their academic adviser to discuss:
  - If their course load would be reduced below the minimum requirement set by their program.
  - The appropriate office to contact to determine if their course load might be reduced below the minimum hours required to qualify for financial aid, scholarships, international full-time student status, or a graduate assistantship.
  - If a student is enrolled in two co-requisite courses (courses that must be taken and completed simultaneously) and withdraws from one of those courses, the student will be automatically withdrawn from the other co-requisite course as well.
  - If withdrawal from the University for a semester would jeopardize the student's standing in a particular program or major.

- Students who receive financial aid, veteran benefits, or scholarships should consult with the appropriate unit to see if the withdrawal will affect their status for the current or subsequent terms.

- It is the student’s responsibility to ensure that all outstanding financial obligations to the University are satisfied and all required forms are received and processed. The withdrawal becomes official only after the request is received and processed by the appropriate institutional officer.

- Students withdrawing from all of their courses in a term who are living in university residential housing should vacate housing and turn in keys via the proper procedure. Check with the main desk at the residential hall for procedural details.

**In this section:**

- Grading System (p. 4)
- Pass/Fail Grading (p. 5)
- Incomplete Grade Policy (p. 5)
- Grade Point Average (p. 6)
- Repeat Policy (p. 7)
- Grade Reports (p. 7)
- Dean's and President's List (p. 8)
- Transcripts (p. 8)

**Grading System**

<table>
<thead>
<tr>
<th>Grade</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Excellent (Given only to students of superior ability and attainment)</td>
</tr>
<tr>
<td>B</td>
<td>Good (Given only to students who are well above average but not in the highest group)</td>
</tr>
<tr>
<td>C</td>
<td>Fair (Average for undergraduate students)</td>
</tr>
<tr>
<td>D</td>
<td>Poor but passing (Cannot be counted for graduate credit)</td>
</tr>
<tr>
<td>F</td>
<td>Failure</td>
</tr>
<tr>
<td>I</td>
<td>Incomplete</td>
</tr>
<tr>
<td>W</td>
<td>Withdrawal from a course before the date specified in the University calendar.</td>
</tr>
<tr>
<td>P</td>
<td>Pass (See Pass/Fail grading below)</td>
</tr>
<tr>
<td>X</td>
<td>Auditor, no grade and no credit.</td>
</tr>
<tr>
<td>CR</td>
<td>Credit but no grade</td>
</tr>
<tr>
<td>PR</td>
<td>Progress; final grade to be issued at end of second semester (HSC)</td>
</tr>
</tbody>
</table>
incomplete. A student will have been active in the course up until the last day of the 13th week of classes and earned at least a D- to be eligible to request an excused absence from the final examination, or because assignments are unavoidably incomplete, as determined by the instructor. Generally, the completing the last course assignments or examinations at the end of the semester. The grade of Incomplete is typically assigned because of an A grade of I (Incomplete) is a temporary grade assignment used when unforeseen, non-academic circumstances arise that prohibit students from A pass/fail course is graded using the same criteria as are used for a graded course. The instructor turns in the appropriate letter grade to the Office of the University Registrar. This letter grade is then converted to a P or F on the basis of A, B, C, or D for a pass and F for a fail. The grade of P does not affect the student's grade point average. However, a grade of F will lower the student's grade point average. A course taken P/F may be repeated later for a grade. If the student is unable to complete the work during the following term for non-academic reasons, the term of the contract may be extended with permission of the Dean. Additionally, the term of the contract can be extended if the instructor is not available or a portion of the course, for some legitimate reason, cannot be completed within the original time frame. An Incomplete grade not removed by next regular term (Computed as an F)
UF Unforgivable F (Not eligible for D/F repeat policy)
FNA Failure Never Attended
FSA Failure Stopped Attending (Last date of attendance required)

Note: Grades that are not reported by faculty at the end of a term will be designated with an NR on the official transcript. All grades of NR must be resolved in order to graduate from West Virginia University.

Pass/Fail Grading
Non-degree seeking students can take any course P/F. Any full-time, degree-seeking student who has completed fifteen credits or more and has a 2.0 grade point average may take a maximum of four hours each semester or summer term on a pass/fail basis, to a maximum of 18 credits. Any course taken on a pass/fail basis must be a free elective. Courses in the major, courses in other subjects required by the major, courses to be applied to a minor or undergraduate certificate, and courses taken to satisfy University, college, school, or departmental requirements are excluded from pass/fail. For example, courses taken to satisfy general education or foreign language requirements may not be taken for pass/fail grading.

In most cases, experiential education courses (e.g. standalone service learning courses, internships, teaching practicum) are offered Pass/Fail. However, departments and programs may request normal grading for experiential courses or add P/F courses to major requirements by following the appropriate approval process. Such courses are identified in the student program of study, and are excluded from the maximum of 18 P/F credits allowed as free electives.

Advisory Note: Students who plan to apply for admission to a professional program are advised that courses taken on the Pass/Fail option may hinder admission when GPA is a consideration. Consult the admissions office of the professional school to which they intend to apply.

Students should be aware that some schools, scholarship committees, and honorary societies do not find work taken on a non-graded basis (Pass/Fail) acceptable. Employers may view non-graded (Pass/Fail) course work unfavorably. All students, especially those without a declared major, should be very cautious in using the P/F option.

Procedures
• Before being allowed to register P/F for a course offered for regular grading, students will need to meet with their academic advisor to discuss possible effect on graduation. If the adviser agrees, the student will contact the Office of the University Registrar (registrar@mail.wvu.edu?subject=P/F Registration), and will have to provide an email from the adviser. Once the registration period has ended, he or she may not revert to a regularly graded course.
• A pass/fail course is graded using the same criteria as are used for a graded course. The instructor turns in the appropriate letter grade to the Office of the University Registrar. This letter grade is then converted to a P or F on the basis of A, B, C, or D for a pass and F for a fail.
• The grade of P does not affect the student's grade point average. However, a grade of F will lower the student's grade point average.
• A course taken P/F may be repeated later for a grade.

Incomplete Grade Policy
A grade of I (Incomplete) is a temporary grade assignment used when unforeseen, non-academic circumstances arise that prohibit students from completing the last course assignments or examinations at the end of the semester. The grade of Incomplete is typically assigned because of an excused absence from the final examination, or because assignments are unavoidably incomplete, as determined by the instructor. Generally, the student will have been active in the course up until the last day of the 13th week of classes and earned at least a D- to be eligible to request an incomplete.

• An instructor may not assign a grade of I without the student's agreement and an Incomplete Contract (https://undergraduate.wvu.edu/strategies/academic-policy-committee/forms). If a student has not requested an Incomplete, or the request for an Incomplete grade has been denied, the instructor should assign the grade earned in the course.
• Within the Incomplete Contract, the instructor is required to indicate a grade earned for the course assuming no additional work will be completed. Should the signed contract not be fulfilled, the instructor must either submit a grade of F or the grade indicated in the contract.
• If the student is unable to complete the work during the following term for non-academic reasons, the term of the contract may be extended with permission of the Dean. Additionally, the term of the contract can be extended if the instructor is not available or a portion of the course, for some legitimate reason, cannot be completed within the original time frame.
• An Incomplete grade not changed by the end of the next regular term; (fall and spring semesters) will be replaced with a grade of IF, and the class must be retaken to satisfy degree requirements as necessary. Under legitimate, extraordinary circumstances, with supporting documentation and the approval of the Dean, an instructor can submit a grade change for an IF within five years of when the course was taken.
• All grades of I must either be resolved or replaced with an IF in order to graduate from West Virginia University.
PROCEDURES

- Students who wish to be considered for an Incomplete must request the incomplete form prior to the end of the term. If the instructor agrees, they will set the contractual conditions under which the grade of I will be changed to a letter grade and the student will sign the online contract. The grade of incomplete is not granted until the Incomplete Contract has been approved by the department and college.
- The instructor should establish the date by which all work must be completed. Ideally, the date will be prior to the mid-semester point of the following regular term, but may not be later than the last day of class of that term.
- If the student does not complete the terms of contract, the instructor will assign the earned grade recorded on the contract at the time the Incomplete was assigned.
- The student is not permitted to re-register for the course to complete the missing work and remove the grade of I.
- Students may appeal any final grade imposed by a course instructor/coordinator, institution, or its constituent academic units through the procedures described in the Academic Standards (http://catalog.wvu.edu/undergraduate/coursecredittermsclassification) section of the catalog.

Grade Point Average (GPA)

GRADE POINTS

Each letter grade has a numeric value. Grade points are based on this number value and the credit hour value of the course.

- A = 4
- B = 3
- C = 2
- D = 1
- F/FNA/FSA/IF/UF = 0

The GPA is computed on all work for which a student registers, with the following exceptions:

- Courses with a grade of CR, H, PR, P, S, W, I, U, and X carry no grade value.
- When a student receives the grade of "I" and the incomplete grade is replaced, the grade point average is calculated on the basis of the replacement grade. If the "I" grade is not changed within the next semester, the grade is replaced with a grade of IF, which is included in the grade point average.

GRADE POINT AVERAGE

- The institutional GPA is computed based on all work taken in the West Virginia University system for which a student received a letter grade (A-F) except for grades excluded under the provisions of the D/F Repeat Policy.
- The transfer GPA is computed for all domestic and international transfer work from properly accredited institutions.
- The overall GPA is calculated from the combined institutional and transfer GPA.

GPA POLICIES

- The overall GPA is used for graduation status, programmatic standards, academic awards, Latin honors, probation and suspension, and state and federal financial aid eligibility. Please review information on the Student Financial Support and Services (https://financialaid.wvu.edu) page for detailed information regarding financial aid eligibility.
- The transfer GPA is used to decide eligibility for admission to the WVU system and individual majors. Please review Rules Governing Transfer Work in the Coursework Done Out of Residence (http://catalog.wvu.edu/undergraduate/degree_regulations/#Out_of_Residence) Policy.
- To be eligible to receive an undergraduate degree, a student must have an overall GPA of at least 2.0 at the time of graduation. Some degree or certificate programs require an overall GPA higher than a 2.0.
- To be eligible to receive a graduate degree, a student must have an overall GPA of at least 2.75 at the time of graduation. To be eligible to receive a graduate certificate, a student must have an overall GPA of at least 2.75 in courses applied to the certificate.
- Certificate or degree programs may require higher and/or specifically defined grade point averages. Please refer to the specific program for more information.

GPA CALCULATION

The example below illustrates how to calculate a GPA.

Assume a student registered for the following courses and earned the following grades:

- MATH 126 (3 credits) - A
- ENGL 101 (3 credits) - B
- POLS 102 (3 credits) - D
• SPAN 101 (3 credits) - F
• CHEM 111 (4 credits) - C

Multiple the credit by the grade value to get the grade points earned for each course using the values for letter grades as described in the Grade Points section.

(No. of Credit Hours) multiplied by the (Letter Grade Value) = Grade Points

• MATH 126 with a grade of A (3 credits) *(Letter Grade Value for an A) (4 points) = 12 Quality Points
• ENGL 101 with a grade of B (3 credits) *(Letter Grade Value for a B) (3 points) = 9 Quality Points
• POLS 102 with a grade of D (3 credits) *(Letter Grade Value for a D) = (1 point) = 3 Quality Points
• SPAN 101 with a grade of F (3 credits) *(Letter Grade Value for an F) = (0 points) = 0 Quality Points
• CHEM 111 with a grade of C (4 credits) *(Letter Grade Value for a C) = (2 points) = 8 Quality Points

Add the total quality points earned: 12 + 9 + 3 + 0 + 8 = 32

Add the total number of credit hours attempted: 3 + 3 + 3 + 3 + 4 = 16

Divide the total number of quality points earned divided by the total number of credit hours attempted:

GPA calculation = 32 (total number of quality points earned) / 16 (total number of credit hours attempted) = 2.0 semester GPA

Students may also login to Degree Works to utilize the GPA Calculator.

Repeat Policy

D/F REPEAT

WVU has a D/F repeat policy for undergraduate students taking undergraduate courses at WVU locations or at other accredited institutions in the West Virginia public higher education system. The course can only be repeated at WVU locations. Students have only one opportunity to improve their original grade under the D/F repeat policy. Only the second grade in the repeated course counts toward the student’s institutional GPA and credit hours for graduation, even if the repeated course grade is lower than the original. The D/F repeat policy is applied any time an eligible course is repeated. Second degree students at WVU may only D/F repeat courses completed while attempting their second degree.

When a course is D/F repeated, the following procedure occurs:

1. The original grade is disregarded for the purpose of determining the institutional GPA. It is marked as excluded (E) on the transcript in the semester that the student originally took the course, but it is not deleted from the student’s record.
2. The second grade is entered on the student’s transcript, included in the institutional GPA, and marked as included (I) in the semester that the course was repeated.
3. Grades of Unforgivable F (UF) are not eligible for D/F repeat.

OTHER REPEATED COURSES

Courses repeated, but not eligible for the provisions of the D/F repeat policy, follow this procedure:

1. No course may be attempted more than three times unless approved by the dean of the student’s major program. A course is attempted when a grade is recorded on the transcript.
2. The original grade is included in determining the institutional GPA. It is excluded from earned or degree hours and is marked with an (A).
3. The original grade is not deleted from the student’s permanent record.
4. The second grade is entered on the student’s transcript and marked as included (I) in the semester that the course was repeated.
5. When courses are repeated more than once (including courses originally D/F repeated) the final attempt carries the earned hours. All attempts (excluding an original D/F repeat) are used for determining the institutional GPA.

Grade Reports

During fall and spring semesters, mid-semester and final grades are submitted through the STAR grade entry system each semester. Instructors submit a mid-semester grade for all students in an undergraduate course. These grades are used for counseling in support of student success, are not recorded on the student’s official transcript, and disappear from the institution’s record system after the semester is completed. A student having an error in a grade received or a grade omitted should contact the instructor immediately.

Final grades are normally due 48 hours after the completion of each final exam. Grades are viewable to students no later than one week after final exam week concludes. The final grades of all seniors provisionally approved for graduation at the close of each semester or summer term are reported
to the deans of the students’ colleges or schools or the Office of Enrollment Services. Special report forms for this purpose are supplied by the student’s dean.

Grades are available through the WVU Portal accessible at https://portal.wvu.edu.

**Dean's and President's List**

Outstanding undergraduate academic achievement is recognized by awarding President's List and Dean's List status to students who obtain a 4.0 or minimally a 3.5 GPA, respectively. Only the highest honor is awarded, and it will be noted on the transcript. Students must be enrolled in a minimum of 12 credit hours of graded courses to be eligible for such recognition with no grades of I (incomplete), NR (not reported), or W (withdrawal). Courses completed with a grade of P, S, or X are excluded from the calculation of credit hours for President's List and Dean's List.

**Official Transcripts**

Students can order official transcripts through the Request Transcript webpage (https://registrar.wvu.edu/academic-records/request-transcript) for students at the Morgantown location; Transcript Request Procedures webpage (https://admissions.potomacstatecollege.edu/forms/transcript-request-procedures) for students at the Keyser location, the Transcript Request webpage (https://techregistrar.wvutech.edu/academic-records/transcript-request) for students at the Beckley location. Before ordering a transcript, students should ensure that all grades and degree(s) have been posted as transcript requests are processed immediately on the Morgantown Campus. All financial obligations to West Virginia University must be cleared before transcripts can be released. A West Virginia University transcript is a complete record of a student’s enrollment at WVU that includes all undergraduate, graduate, and professional courses. A WVU Potomac State College transcript is a complete record of a students enrollment at Potomac State College. A WVU Institute of Technology College transcript is a complete record of a students enrollment at WVU Tech.