Support Services

West Virginia University has a variety of support programs, services, and information available to students. Additional information on support services is available from the WVU A-Z Site Index link at wvu.edu. Some brief descriptions and links to specific support services are provided here.

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Career Services

The Career Services Center (careerservices.wvu.edu) is a University-wide student resource serving undergraduate and graduate students as well as alumni. The Center offers a wide range of student support services including career counseling, career development services and programs, and job placement.

Clinical Education Facilities

The West Virginia University Health Sciences Center includes a diverse group of health care facilities, providing a training ground for patient care and research for students in the health professions. West Virginia University Hospitals, the Physician Office Center, the Mary Babb Randolph Cancer Center, Health South Rehabilitation Hospital, the Eye Institute, Health Works Rehab and Fitness, and the National Institute of Occupational Safety and Health (NIOSH) are modern facilities that advance medical research and accommodate the demands of contemporary medical, dental, nursing, and pharmacy care.

WVU Hospitals entered a new era in 1988 with the opening of a 376-bed tertiary teaching facility, Ruby Memorial, the primary teaching hospital for the Health Sciences Center. It is equipped and staffed to provide the most comprehensive and advanced care available in West Virginia, making it a superb clinical education site for students. Ruby also houses the Jon Michael Moore Trauma Center and WVU Children's Hospital, each containing specialized care units.

The Physician Office Center, Health Sciences Center’s outpatient facility for education and patient care, accommodates the largest multi-specialty group practice in West Virginia, with sixty primary and specialty care areas. Dental facilities, the eye center, and the outpatient pharmacy are integral parts of the Physician Office Center.

Chestnut Ridge Hospital, a 70-bed psychiatric hospital, is also part of the WVU Hospitals. It is staffed clinically by faculty from the School of Medicine and is the focal point of education in the behavioral and psychiatric sciences.

Health South Regional Rehabilitation Hospital provides unique educational opportunities for students in neurological disease, trauma rehabilitation, and physical and occupational therapy. Many WVU students experience part of their clinical training at the Charleston Division of the Health Sciences Center, which is affiliated with Charleston Area Medical Center. In addition, WVU students train at off-campus sites where they learn the demands of rural health care firsthand.

The School of Dentistry dental student clinic accepts patients who have particular problems of teaching value. Faculty members closely supervise those students assigned to clinic patients. The students get invaluable experience and several thousand patients receive a much-needed service.
Commitment to Diversity, Equity, and Inclusion

West Virginia University’s role as a doctoral degree-granting, research, land-grant university gives the institution a special responsibility as a leader in the area of diversity, equity, and inclusion. The pursuit of truth underlying the University’s mission focuses attention on issues of diversity, power, and perspective. This focus enables students, faculty, and staff to study and work in a climate of academic freedom and social responsibility, developing the skills, knowledge, and self-esteem necessary for participation as world citizens.

Equal opportunity is a fundamental goal in a democratic society, and WVU shares the responsibility for achieving that equity. The institution is committed, therefore, to ensuring that all persons, including women, people of color, persons with disabilities, veterans, and persons of different religions, sexual orientations, ages, and international, ethnic, and economic backgrounds benefit from the many opportunities the institution provides.

In keeping with this responsibility, members of the academic community are expected to demonstrate civility and mutual respect for all persons, understanding and appreciation for all persons, to express that perspective in every dimension of the institution’s life and mission, and to work cooperatively, representing not only the interests of their own groups but also those of the wider community.

Individuals believing they may have been illegally discriminated against by West Virginia University may file a complaint with the Division of Diversity, Equity, and Inclusion, 2nd Floor of 1085 Van Voorhis Road. Additional information is also available on the WVU website (http://catalog.wvu.edu/graduate/specialopportunities/supportservices/). The importance of WVU’s social justice program goes beyond the benefits that accrue to any one person or group to strengthening the university itself and enhancing its ability to accomplish the missions entrusted to it by the people and the State of West Virginia.

Office of Accessibility Services

The Office of Accessibility Services is located at 2nd Floor of 1085 Van Voorhis Road, phone (304) 293-6700, http://disabilityservices.wvu.edu/. The office provides accommodations to qualified students with documented permanent or temporary disabilities as they pursue their academic careers at WVU. Its services and accommodations are in keeping with the WVU commitment to provide both architectural and programmatic accessibility. Accommodations vary from student to student, are based on the functional limitations of each individual student, and are provided free of charge.

Accommodations may include:

- Priority preregistration
- Arranging for classroom accommodations
- Alternative testing accommodations such as extended time and/or a separate testing environment
- Class materials in accessible formats
- Providing accessible transportation to and from class
- Providing referrals for assistive technology, and numerous other services

Any student who requires accommodations must contact the Office of Accessibility Services as soon as possible, as it takes time to submit and review documentation as well as provide accommodations. Students are responsible for providing appropriate documentation of their disabilities, which usually comes from a physician, psychologist, or other licensed professional. The documentation must clearly state a current diagnosis and specific functional limitations, and provide test data that substantiates a “significant impairment” in functioning.

All information provided about a student’s disability is confidential and is stored separately from other records. Information about a student’s disability will not be disclosed without the written authorization of the student unless required by law or a need-to-know basis.

Prospective students with disabilities should also contact WVU Admissions, (304) 293-2121, and the program of interest for specific information concerning application procedures and admission requirements. All students admitted to WVU must meet current admission requirements.

Divisional Campuses

Potomac State College of West Virginia University

Potomac State College of West Virginia University, situated in West Virginia’s Eastern Panhandle in the town of Keyser, offers over fifty associate degrees, eight two-year, fast-track career and technical programs, and provides students with undergraduate liberal arts and sciences and pre-professional studies. Additionally, the college offers two four-year degrees in business management and criminal justice. See http://www.potomacstatecollege.edu for more information.

West Virginia University Institute of Technology

The West Virginia University Institute of Technology is WVU’s southernmost campus. Located in Montgomery, WVU Tech serves the region and the state by preparing students at the associate and baccalaureate levels for careers in the basic and applied sciences. WVUIT addresses the statewide
and regional needs for delivery of engineering and technical programs through extension offerings, continuing education, and consultative activities of the faculty. WVU Tech currently offers certificates and associate’s degrees in fifteen fields, and baccalaureate degrees in twenty-six fields. See http://www.wvutech.edu for more information.

Morgantown Area

Greater Morgantown has 28,000 permanent residents; Monongalia County, 84,000. WVU is the largest single employer in the county. On the east bank of the Monongahela River, which flows north to Pittsburgh, Morgantown is situated on rugged terrain in the Appalachian highlands. The altitude varies from 960 feet above sea level in Morgantown to 2,100 feet at nearby Cooper’s Rock. The area’s temperate climate has four distinct seasons of about equal length. Morgantown averages forty inches of precipitation a year. Autumn is beautiful when the leaves turn red, orange, and yellow. A north-south highway (I-79) is one mile west of Morgantown. U.S. 19 and U.S. 119 pass through Morgantown in a north-south direction. Interstate 68, an east-west highway, links I-79 at Morgantown to I-81 and I-70 in the Cumberland/Hagerstown, Maryland, region.

Because of WVU’s resources, the Morgantown area is a major research center in the Appalachian region. Five federal agencies have research facilities in the area. The Department of Health and Human Services (Appalachian Laboratory for Occupational Safety and Health), The Forest Service (Forestry Sciences Laboratory), the National Energy Technology Laboratory of the Department of Energy, the Natural Resource Conservation Service (West Virginia headquarters), and the National Institute for Occupational Safety and Health.

Frequently Contacted Offices

Academic Programs

Provost and Vice President for Academic Affairs
West Virginia University
P.O. Box 6203
Morgantown, WV 26506-6203
Telephone: (304) 293-5701
FAX: (304) 293-7554
http://provost.wvu.edu/

Office of Admissions
West Virginia University
P.O. Box 6009
Telephone: (304) 293-2121 or 1-800-344-WVU1
FAX: (304) 293-8832
http://adm.wvu.edu/

Office of the University Registrar
West Virginia University
P.O. Box 6878
Morgantown, WV 26505-6009
Telephone: (304) 293-5355
FAX: (304) 293-8991
http://registrar.wvu.edu

Graduate Programs

Office of Graduate Education and Life
West Virginia University
P.O. Box 6897
Morgantown, WV 26506-6897
Telephone: (304) 293-7173
FAX: (304) 293-8657
http://grad.wvu.edu/

Housing and University Apartments

West Virginia University
P.O. Box 6430
Morgantown, WV 26506-6430
Telephone: (304) 293-4491
FAX: (304) 293-4825
Support Services

http://housing.wvu.edu

Scholarships, Work-Study, and Veterans Educational Assistance

Student Financial Aid Office
West Virginia University
P.O. Box 6004
Morgantown, WV 26506-6004
Financial Aid
Telephone: (304) 293-5242
FAX: (304) 293-4890

Scholarships
Telephone: (304) 293-4126
FAX: (304) 293-4544
http://www.finaid.wvu.edu

Student Life

Dean of Students
West Virginia University
P.O. Box 6411
Morgantown, WV 26506-6411
Telephone: (304) 293-5611
FAX: (304) 293-7028
http://studentlife.wvu.edu

Housing and University Apartments

The Office of Student Life (http://studentlife.wvu.edu ) provides off-campus housing information for graduate students. Housing information specific to international students can be obtained from the Office of International Students and Scholars at http://oiss.wvu.edu/students .

In addition, the WVU Office of Housing and University Apartments also owns and operates apartment complexes. The Medical Center Apartments offers housing to graduate students, professional students, non-traditional students, married students, and students with dependents. Vandalia Apartments offers housing for undergraduate (with the exception of first time freshman students), graduate, professional, and non-traditional students. Information about University-owned apartments is available by calling the Medical Center Apartments at (304) 293-5840 or Vandalia Apartments at (304) 293-0543.

More information on University operated housing may be obtained online at http://housing.wvu.edu .

Instructional Technology Resource Center

The Instructional Technology Resource Center (http://itrc.wvu.edu ) increases the extent to which technology enhances the quality of teaching and learning at WVU. Our mission is to support, promote, and enhance teaching effectiveness at the University through instructional strategies and faculty development. We promote methods that enable the University to achieve its goals of providing a student-centered, technology-enhanced educational experience for all students. To accomplish this mission we engage in the following activities:

• Provide resources so that faculty can broaden their pedagogical exploration and reflection.
• Provide assistance with course development and integration of technologies into the course curriculum.
• Design, promote, and host faculty development opportunities through collaborative projects, training, and consulting services.

University Libraries

The West Virginia University Libraries include the Downtown Campus Library; the Charles C. Wise Jr. Library; the Evansdale Library; the Health Sciences Library, located in the Robert C. Byrd Health Sciences Center; and the Law Library, located in the Law School.

The WVU Libraries provide access to electronic resources 24 hours a day at www.libraries.wvu.edu . These resources include the online catalog, eBooks, journals, databases, support services, and many unique digital resources. The WVU Libraries’ collections parallel the university's academic offerings. Books, periodicals, electronic resources, microforms, government publications, databases, maps, manuscripts, media, and access to
information via the Internet provide a major academic resource for students and faculty. Also, library staff members provide a wide range of in-person and online services including reference assistance (Ask a Librarian), circulation, interlibrary loan, and library instruction.

The WVU Libraries’ onsite collections include over 2.4 million books and more than 46,000 current journal subscriptions. In keeping with WVU’s mission of technological excellence, the WVU Libraries offer students electronic access to more than 292 networked databases, more than 450,000 eBooks, and more than 45,000 online electronic journals. Macs and PCs enable students to create multi-media presentations for class. Whether in the library, in class, or at home, students can use their smartphones to access the Libraries’ mobile website, m.lib.wvu.edu.

Through the Libraries’ membership in the Pennsylvania Academic Library Consortium, WVU students and faculty have access to over thirty-six million books in seventy-five member libraries. The West Virginia and Regional History Center houses manuscripts, folk music, newspapers, photographs, and public records, and is the foremost historical library and archive in the state. The Libraries’ Appalachian Collection is one of the nation’s best resources for Appalachian regional culture. The WVU Libraries are a depository library for U.S. government publications, and the Evansdale Library is a patent depository for U.S. patents.

The WVU Libraries are innovators in identifying, acquiring, and making accessible a broad range of electronic library resources. The Libraries constantly update technology and add resources to provide the most current and convenient information resources and services to its users. The Libraries were pioneers in the management of electronic theses and dissertations and in electronic course reserves.

Library hours vary with the academic term and are available online.

The WVU Health Sciences Library serves the Robert C. Byrd Health Sciences Center institutes, specialized care facilities, and programs, including the Schools of Dentistry, Medicine, Nursing, Pharmacy, and Public Health; the Allied Health and graduate biomedical programs; WVU faculty, staff, and students; the West Virginia University Hospitals; and University Health Associates. The Health Sciences Library also supports the center’s activities in the Eastern and Charleston Divisions and at the Oman Medical College.

As the West Virginia state resource library in the National Network of Libraries of Medicine, the Health Sciences Library also supports the biomedical information needs of health professionals throughout the state. The library’s website, www.libraries.wvu.edu, provides access to numerous electronic resources, including MEDLINE (PubMed) and other National Library of Medicine databases, Web of Science, Clinical Pharmacology, CINAHL (Nursing and Allied Health), International Pharmaceutical Abstracts (IPA), MD Consult, HAPI (Health and Psychosocial Instruments), Health Source: Nursing Academic Edition, Health Source: Consumer Edition and the Cochrane Library. The library is open an average of ninety-six hours per week for most of the year. Professional students have 24-hour access to the library.

The WVU Health Sciences Library serves the Robert C. Byrd Health Sciences Center institutes, specialized care facilities, and programs, including the Schools of Dentistry, Medicine, Nursing, Pharmacy, and Public Health; the Allied Health and graduate biomedical programs; WVU faculty, staff, and students; the West Virginia University Hospitals; and University Health Associates. The Health Sciences Library also supports the center’s activities in the Eastern and Charleston Divisions and at the Oman Medical College.

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The Office of the Chief Information Officer & Office of Information Technology

The Office of the Chief Information Officer and the Office of Information Technology (OIT) are committed to the land-grant mission of West Virginia University.

The Office of Information Technology’s mission is to provide a secure, reliable, and robust information technology infrastructure that supports innovation and discovery, pedagogy, public service, and maintains essential production services and systems. The goals of OIT are to be customer-focused and a performance driven organization that empowers the university community through the use of information technology to enrich the academic experience for students and to strengthen the ability of faculty and staff to teach, learn, conduct research, and to provide public service throughout West Virginia, the nation, and beyond.

OIT endeavors to be the state, regional, and national leader in information technology and to be recognized for its expertise and best practices in the delivery of secure and reliable technology services and solutions.

OIT supports university computing facilities, high technology classrooms (http://oit.wvu.edu/ctec/), paid printing services, and test and survey scanning services. OIT provides a Help Desk that offers a broad range of technical support. A listing of Help Desk services is available at http://oit.wvu.edu/helpdesk/. In addition, OIT offers free Wi-Fi network access (encrypted and unencrypted) at various locations on campus (http://oit.wvu.edu/wireless/), instructional technology software and services (http://oit.wvu.edu/site/), and training workshops (http://oit.wvu.edu/training/).

A comprehensive list of technology resources can be found at http://oit.wvu.edu/services/.

Research and Economic Development

The Office of Research and Economic Development (research.wvu.edu) assists WVU researchers in advancing their results and putting that knowledge to work improving lives. The research enterprise of West Virginia University is diverse, richly talented, progressive, and focused on the goal of making people’s lives better in the highest tradition of an American land grant institution of higher education.
Student Family Resources
West Virginia University Student Family Resources (childcare.wvu.edu) supports retention, recruitment, and wellness of WVU students who are parents. Student Family Resources serves as a central campus location for current or potential WVU students seeking childcare and family support information.

WellWVU - Student's Center of Health
The mission of WellWVU (well.wvu.edu) is to foster the complete well-being of students through health care, education, promotion, and related services and to deliver comprehensive wellness education to all WVU students. Information about health care services, mental health services, and graduate student insurance is available from WellWVU.